

July 1, 2006

Attn: Mike Pace  
Pace Landscaping  
4442 East Highland Pkwy  
Buffalo, NY 14219

Dear Mike,

It is not often that I will write a letter for service, but when the service I have received is exceptional I feel it is necessary to let you know. I just wanted to thank you and your incredible staff for the great job that you have done on our entire landscape design. In working with you in the past, I knew that at our newly built home we would choose Pace without question.

From the design process to the installation of our trees and bushes to our grade and seed lawn, my expectations were far well exceeded. It has been at least a month now since installation and our lawn looks great. With the terrain of our yard I appreciate all the extra care you did Mike to make sure that the finished product was to my satisfaction.

Once again, I appreciate all your hard work and it's not often that you see such a well run business and a great group of people to work with. I would be more than happy to refer your services to anyone!

Thanks again.

A handwritten signature in black ink, appearing to be 'Holly Rutz', written over the printed name below.

Holly Rutz